Parking
Parking in Ann Arbor can take longer than expected due to multiple events taking place simultaneously around campus. We encourage you to allow time for parking. Make it a full evening - have a meal at any of the wonderful restaurants on State Street or simply enjoy the park-like setting of north campus.

We encourage you to order a pre-paid $5 parking pass through the ticket office for each of the productions you attend. They can be redeemed at the Thayer or Fletcher Street Structures on central campus or at the Walgreen parking lot on north campus up to two hours prior to show time. Pre-paid parking passes do not guarantee a parking spot if the lot is full. Parking passes must be ordered at least 10 days prior to your performance to ensure delivery by mail.

Central Campus
• Hill Auditorium • Mendelssohn Theatre • Power Center

Directions to Central Campus:
From North: Take U.S. 23 South to M-14 West to Business 23-Downtown Ann Arbor exit (exit 3). Proceed south on Business 23 which will become Main Street. Turn left on Washington to the campus area depicted on the local map.
From South: U.S. 23 North to Ann Arbor Washtenaw Ave. exit (exit 37B). Stay on Washtenaw several miles - once on campus it will turn to the left and become Huron - to the campus area depicted on the local map.

From West: I-94 East to Jackson Rd. exit (exit 172). Continue east on Jackson - it will become Huron - to the campus area depicted on the local map.

From East: I-94 West to State St. exit (exit 177). Take State St. north to the campus area depicted on the local map.

North Campus
• Arthur Miller Theatre • Stamps Auditorium • Britton Recital Hall/McIntosh Theatre

Directions to North Campus:
From North: Take US-23 South to Exit 41 (Plymouth Rd.). Turn right off the exit onto Plymouth. Go approximately two miles and take a left on Murfin Road. Go past a four-way stop sign and down a hill to the campus area depicted on the local map.

From South: Take US-23 North to Exit 39 (Geddes Rd.). Turn left off the exit onto Geddes. Geddes Road will become Fuller Road. Turn right onto Bonisteel Blvd to the campus area depicted on the local map.

From West: Take I-94 East to M-14 East (towards Plymouth) to US-23 South (follow the signs carefully). From US-23, take Exit 41 (Plymouth Road) and turn right. Go approximately two miles and take a left on Murfin Rd. Go past a four-way stop sign and down a hill to the campus area depicted on the local map.

From East: Take I-94 West to US-23 North (exit 180). From US-23, take Exit 39 (Geddes Rd.). Turn left off the exit onto Geddes. Geddes Rd. will become Fuller Rd. Turn right onto Bonisteel Blvd. to the campus area depicted on the local map.
For Your Information

Hours
Sept. - Apr.: 9 am to 5 pm Monday - Friday, 10 am - 1 pm Saturday
May - Aug.: 10 am - 5 pm Monday - Friday
At the theatres: One hour prior to show time

Phone:
734.764.2538  Fax: 734-647-1411
Outside the 734 area code and within Michigan, call toll-free
800.221.1229. There is a $3.50 per ticket handling fee for phone orders.

Internet
NEW URL! tickets.smtd.umich.edu
There is a $3.50 per ticket handling fee for online orders.

Mailing Address
911 N. University • Ann Arbor, MI 48109-1265

Walk-up Window
League Ticket Office located on the north end of the Michigan League
(911 N. University Ave.)

Please Make Sure We Have Your E-Mail Address!
The SMTD regularly sends relevant, updated performance-related
parking and late seating information via e-mail a couple of days before
each production. Please be sure that the ticket office has your correct
e-mail address on file.

Subscription Ticket Exchanges
Subscribers may exchange tickets free of charge. Exchanged tickets must
be received by the Ticket Office (by mail or in person) at least 48 hours
prior to the performance. The value of the tickets can be applied to
another performance of the same production. You may fax (734.647.1171)
or email (smtdtickets@umich.edu) a photocopy of your torn tickets.

Single Ticket Exchanges
Non-subscribers may exchange for a $3 per ticket exchange fee. Exchanged tickets must
be received by the Ticket Office (by mail or in person) at least 48 hours prior to the performance. The value of the tickets can be applied to another performance of the same production. You may fax (734.647.1171) or email (smtdtickets@umich.edu) a photocopy of your torn tickets. Lost or misplaced tickets cannot be exchanged.

Will-Call/Ticket Pick-Up
All ticket orders received less than 10 days prior to the performance will
be held at Will-Call, which opens in the performance venue 60 minutes
prior to the published start time.

Lost or Misplaced Tickets
Call the Ticket Office at 734-764-2538 to have duplicate tickets waiting
for you at Will-Call. Duplicate tickets cannot be mailed. In the event of
a double seating situation with duplicate tickets, priority will always be
given to the holder of the valid tickets.

Refunds
Due to the nature of the performing arts, programs are subject to change.
Refunds are given only in the case of event cancellation or date change.
Handling fees are not refundable.

Ticket Donations/Unused Tickets
Unused tickets may be donated to the University of Michigan as a tax-
deductible contribution up to 15 minutes prior to the performance. Unused tickets that are returned after the performance and handling fees are not eligible for a tax-deductible contribution. A tax donation receipt will be mailed to you from U-M in December or May, following the date of the return.

Access for Persons with Disabilities
All U-M venues are accessible for persons with disabilities. Accessible seating is limited and may sell-out quickly for popular performances. Ask about our theatres’ assistive listening system and our wheelchair seating. Large print programs are available upon request. Call 734.764.2538 for more information.

Start Time & Latecomers
The SMTD makes every effort to begin events at the published time. All
of our events take place on the U-M campus, which does have limited
parking and may have several events occurring simultaneously in different
venues. Please allow plenty of extra time to park and find your seats.
Latecomers will be asked to wait in the lobby until seated by ushers. Most lobbies have been outfitted with monitors and/or speakers so that latecomers will not miss the performance entirely. The late seating break is determined by the artists.

Children and Families
Children under the age of three will not be admitted to performances with
the exception of the Halloween Concert. If your child proves disruptive or
excessively restless, you may be asked to leave by House Management.
Everyone must have a ticket regardless of age.

Group Sales
Looking for a unique social opportunity or educational experience for
your group or organization? Whether it’s family fun, a night out with
friends, a business function, or a community center or school trip, we’re
here to help make your event a night to remember. The SMTD offers
specialy discounted tickets for almost every performance for groups of
10 or more. For more information on Group Sales, call 734.763.3100 or
email smtdtickets@umich.edu.

Curtain Call Fridays
Stick around after the applause! Moderated by members of the faculty
and featuring a rotating array of cast and artistic team members, Curtain
Call Fridays offer a rare opportunity for audience members to talk about
the production, exploring topics that range from character development
to the creative decisions behind the production or issues raised by the
work. The discussions are free and open to all.

Looking for that perfect gift?
Consider a gift certificate to School of Music, Theatre & Dance
productions. Gift certificates are available in any dollar amount. For more
information, call the League Ticket Office at 734.764.2538 or visit our
website at tickets.smtd.umich.edu.